

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED]

The Board of Directors would like to thank you for reaching out and voicing your concerns and advocating on behalf of [REDACTED]. The Board of Directors takes complaints and concerns seriously, and do our best to take action to address such complaints. Like you, Reach Services is committed to providing the absolute best for our consumers.

The Executive Committee of the Board of Directors was informed of this matter at an executive meeting last Fall. An internal investigation was initiated and completed in December. Reach Services has taken steps to address the issue and considers the matter closed.

We appreciate your advocacy for [REDACTED]. We respect your concerns, and those concerns have been expressed to Reach Services staff. . As to your request for training on reporting abuse, neglect, exploitation, and healthy and appropriate relationships, that training takes place annually and is also included as part of new employee orientation. Any further inquiries involving [REDACTED] should be directed to Reach Services Executive Director, Susie Thompson

Sincerely,

The Executive Board,

Deb Stephens,

Jared McCullough,

Chris Moore,

Pam Deady